

SUSHI application form for Service providers and Elsevier Customers

*As COUNTER compliant content provider Elsevier supports SUSHI (Standardized Usage Statistics Harvesting Initiative) COP5.*

*Please send your completed application form as attachment by logging a support ticket through one of these support centers depending on your product:*

[*Home - Elsevier Access Support Center*](https://service.elsevier.com/app/home/supporthub/elsevieraccess/)

[*Home - ScienceDirect Support Center (elsevier.com)*](https://service.elsevier.com/app/home/supporthub/sciencedirect/)

[*Home - Scopus Support Center (elsevier.com)*](https://service.elsevier.com/app/overview/scopus/)

[*Home - Engineering Village Support Center (elsevier.com)*](https://service.elsevier.com/app/overview/engineering_village/)

[*Home - Embase Support Center (elsevier.com)*](https://service.elsevier.com/app/home/supporthub/embase/)

[*Home - ClinicalKey Support Center (elsevier.com)*](https://service.elsevier.com/app/home/supporthub/clinicalkey/)

# **Contact information**

*Specify here your organization and contact details*

|  |  |
| --- | --- |
| **Company** | |
| Name |  |
| Address |  |
| We are | Elsevier customer  3rd party service provider or vendor |
| **Contact info** | |
| Name |  |
| First name |  |
| Title/role |  |
| E-mail |  |
| Phone |  |

# **SUSHI service endpoint information**

*Provide here information about your SUSHI service or product. This will help us to identify what we need to do in support of your request.*

|  |  |
| --- | --- |
| My SUSHI service is owned by | a 3rd party vendor  My organization (in-house) |
| **In case of 3rd party vendor** |  |
| Product Name or description (if available) |  |
| Product URL or website (if available) |  |

# **Elsevier Accounts**

*If you want us to add support for Elsevier customer accounts we need you to specify these here.*

*You are welcome to send long account lists as attachment (preferably with account number and name)*

*Both Elsevier service endpoints use the 10 digit customer account number starting with a ‘C’ (for institutional account) or ‘S’ (for consortium Super Account) as customer\_id (*e.g.*:C000000593).*

*You can get account number in the Admin Tool or in the signed agreements/contracts. The account information (account number, ECR number) is indicated on your signed agreements with Elsevier.*

*If you only want us to switch on Elsevier COP5 support from existing support for COP4 you do not need to provide this information (please precise it when submitting your request).*

|  |  |
| --- | --- |
| **Account Type** | *Please indicate account (‘C’) or consortium numbers (‘S’) to be supported* |
| 1 Super Account |  |
| 2 Account or account list |  |
| 3 For Platform | ScienceDirect  Scopus  Engineering Village  ClinicalKey  Embase |

# **Platform(s) and reports**

*For information on supported Platforms and reports for COP5 code of practice versions please refer to* [*https://www.elsevier.com/librarians/usage-reports*](https://www.elsevier.com/librarians/usage-reports)

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